

November 2009

To Our Valued Participants:

We are pleased to announce a new partnership with MedImpact Healthcare Systems, Inc. that will replace Express Scripts, Inc., the current pharmacy benefit provider. MedImpact will begin processing your pharmacy benefit claims beginning December 1, 2009.

There will be no change to your prescription coverage or the pharmacies that you can utilize, however, **you must use the new identification cards you receive beginning December 1, 2009.**

Pharmacies **will not** be able to process your prescription claims with this card prior to the December 1, 2009 effective date, therefore continue using your current identification card through November 30, 2009.

Retail Pharmacy Prescriptions

Your pharmacist will electronically connect with MedImpact to verify eligibility, co-payments and drug safety – such as drug-to-drug interactions and inappropriate usage. After the prescription is approved, the pharmacist completes your order and collects your copay.

Mail Order and Specialty Pharmacy (Applicable for Groups offering this service)

Effective December 1, 2009, WellDyneRx will begin processing all mail order prescription requests and Diplomat Pharmacy will begin processing all specialty pharmacy prescriptions. Current mail order and specialty prescriptions will be transferred to WellDyneRx and Diplomat Pharmacy. *Some prescriptions such as controlled substances and compound medications may not be transferred.* If you have a prescription that we are unable to transfer, you will receive notification and additional directions.

Remember to present your new identification card each time you get prescriptions filled. If you experience any issues at the pharmacy, either you or the pharmacy may call us at the number listed on the back of your card.