

**MEDICAL ASSOCIATES HEALTH PLANS**  
**HEALTH CARE SERVICES POLICY AND PROCEDURE MANUAL**  
**POLICY NUMBER: PP 94**

**POLICY TITLE:** Medicare Medical Review Process

**POLICY STATEMENT:** To ensure consistent and appropriate review of requests for coverage for Medicare Members. Medicare has coverage policies known as LCDs (Local Coverage Determinations), -these were previously known as LMRP (Local Medical Review Policy), LAB NCDs (Lab National Coverage Determinations) and NCDs (National Coverage Determinations). These policies are to be utilized when making coverage determinations for Medicare members.

**PROCEDURE:** MAHP has a contract with the Secretary of the Department of Health and Human Services (DHHS) to furnish services to Medicare beneficiaries. This contract is known as a “cost” contract. MAHP must be able to demonstrate that UM decisions comply with policies, procedures and Medicare coverage guidelines.

1. Medicare Websites provide information on the most up to date coverage determinations:
  - Iowa Medicare – [www.noridianmedicare.com](http://www.noridianmedicare.com)
  - Illinois and Wisconsin Medicare – [www.wpsmedicare.com](http://www.wpsmedicare.com)
  - CMS (Centers for Medicare and Medicaid) – [www.cms.hhs.gov](http://www.cms.hhs.gov)
  - LAB NCDs - [www.cms.hhs.gov](http://www.cms.hhs.gov) then type in LAB NCDs in the Search field.
2. For Durable Medical Equipment , the following websites are to be utilized to determine coverage for Medicare beneficiaries:
  - DME Region D – patient lives in Iowa – [www.noridianmedicare.com](http://www.noridianmedicare.com)
  - DME Region B – Patient lives in Illinois or Wisconsin – [www.adminastar.com](http://www.adminastar.com) .
3. Staff is to utilize the Medicare web site where the services are provided.
4. Noridian phone contact information is as follows:
  - Interactive Voice Response (IVR) 1-877-908-8431
  - General Fax line: 888-440-6731
  - Provider phone number is 1-800-933-0614
5. Direct access to the Iowa, Illinois and Wisconsin Web Medicare is available at the <http://mahcnet/> click on “Clinic” and under Web Links click on the respective web link.
6. When searching the websites, you must designate the geographic area or the contractor such as Noridian. Please select **Noridian 00826** for Iowa beneficiaries.
7. When a LCD or NCD is actually utilized in the decision making process, this documentation in the information system under the remark section will reference the actual LCD, or NCD.

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Date

Original: 09/07  
Reviewed: 03/08  
Reviewed: 03/09  
Reviewed: 02/10  
Reviewed: 02/11  
Reviewed: 01/12